

Terms and conditions of use, Right of withdrawal

With "Geodox", in our general terms and conditions, we refer to Geodox BV, of which the office is located in Nuenen, The Netherlands and located in Nuenen, Helsestraat 1 5674 BA Nuenen, tel.nr: +31407870738, emailadres info@Geodox.nl. Geodox is enlisted commercially under the name of Geodox BV in chamber of commerce of Eindhoven, KvK-number 95375732, VAT-number NL867106414B01.

Application

These general terms & conditions are applicable on all legal entities ,with which Geodox is acting as supplier of goods.

Offers

All offers of Geodox are non-committal. Offers are under the condition of availability. Geodox has the right to supply comparable products or to cancel the order. Typographical errors are allways reserved.

Agreement

The agreement between Geodox and the buyer will be established at the moment, the order confirmation is shown on the screen.

Deliverytime

Geodox uses a maximum period of 30 days. After the maximum deliverytime of 30 days, you have the right to withdraw without reason

The above deliverytimes are indicative, but can never be used as final period. Geodox is never liable for damage as result of the exceding the maximum delivery time.

Shipping, Invoice and payment methods

Orders are shipped via DPD, PostNL or TNT.

Geodox confirms your order per e-mail to the email address which has been supplied during the ordering process. In this email, the total amount of the shipment is given. The invoice will be delivered together with the products.

All prices are including VAT for EU shipments and without VAT for shipment outside European Union.

IMPORTANT: If you, for any reason, would like to withdraw from your order, please respond within 24 uur via e-mail or telephone. Geodox assumes that, when no reaction took place, to order final is.

There are different ways of payment:

1. Payment using DIRECTeBanking (The Netherlands, Germany, United Kingdom, Belgium, Switzerland, Austria)
2. Payment using iDeal (only for Dutch citizen / owners of Dutch bank account)
3. Payment by way of pre payment on our bank account nr 1311.26.261 (IBAN NL94 RABO 0131 1262 61, BIC RABONL2U)
4. Payment using Paypal (incl VISA/MasterCard/AMEX). There is an additional cost of 3.4% for using Paypal.
5. Payment using mrCash (BE)

Right of withdrawal

After receipt of the goods, the consumer has the cooling down period of 14 days to return the goods. If the Consumer exercises his right of withdrawal he shall notify Geodox BV unambiguously with the standard form for withdrawal within the period of reflection (see appendix I).

The consumer needs to take care of returning the products, properly packed to prevent any damage to the products. In case of a correct claim, Geodox will, ultimately within 14 days after notification of right of redrawing return the payment, under the condition that the goods have been received in original condition.

Personalized products (like personalized clothing, stamp and engraved products) and software licences are excluded from the right-of-redrawing. Software (including digital maps) and products in sealed packing can only be returned when the seal is not broken.

Privacy notice

Geodox handles your personal details with care. This means that Geodox will never provide this information to others.

Geodox requests you to fill in your phone number and e-mail address, so that we, in case required, can contact you.

The legal requirements for the protection of personal information as written down in the "Wet Persoonsregistraties/ de Wet Bescherming Persoonsgegevens", are properly followed by Geodox. Customers have always the option to look into their own account information, to update it and to delete the information. In case a customer would like to delete their account, we request to send an email to info@Geodox.nl with subject: "delete account information". This is only possible with the use of the email which is connected to the account or with a copy of a legal identification.

Geodox will store the information as provided by the customer in a file. This information will be used to process the order of the customer.

Your information is stored by Geodox in an automated system. You can receive notice on a regular basis, e.g. on new products or specials. In that case, you can update your personal account with the option " receive newsletter" marked.

Guarantee, Not-good-return money and complaints

Of course, Geodox is taking special effort to complete your order as good as possible.

On all products, as delivered via Geodox the common legal guarantee rules are applicable.

The customer has the obligation to conduct the delivery properly in order to check whether it is according to the expectation. If this is not the case, Geodox requests the customer to inform Geodox as soon as possible, and in any case within 21 days after delivery or when notice of the problem. Geodox requests proper and written motivation of the problem.

In case the product is not fullfills the agreement, the customer has the option to receive a replacing product or have the payment on the product returned.

By confirming the order, you have agreed to accept the terms and conditions.

Geodox is not liable for inconsistencies in prices, pictures or texts on the site.

Usage of logos on geocoins and stamps

If you request us to use a logo on a geocoin or stempel, you are yourself responsible for the checking whether the logo can be used freely. In case a license is required, you are responsible to arranging the license.

Usage of (decall) stickers

The sticker must be applied three months after purchase.
Geodox can not be held liable for any damage before, during and after the application of a sticker. Also damages caused by the removal of the sticker, its own risk.

Appendix I: Standard form for withdrawal

Standard Form for Withdrawal

(Complete this form and return it only when you want to revoke the agreement)

- To: Geodox BV
Helsestraat 1
5674 BA Nuenen, the Netherlands
info@Geodox.nl
tel.nr: +31407870738

- I/We hereby inform you that I/we wish to revoke our agreement on the sale of the following products: [specification of the product]*

- Ordered on*/received on* [date of ordering the services or receiving products]*
- [name]
- [address]
- [signature] (only when this form is submitted on paper)

*) Delete and/or complete where appropriate.

Recycling

You bought a new product from Geodox. If you live within the European Union, you can drop off old device of course free of charge at the recycling center but you can also free to return to us.

Conditions for free return:

The old device is powered by AC power or batteries.

Pack the unit in a sturdy, sealed box or sturdy closed bag.

The unit is clean and empty; it should not contain any liquids and / or fats.

Individual parts are securely wrapped and put in the same box or bag.

The package does not exceed 175 cm x 78 cm x 58 cm and weighing no more than 30 kilos.

Please contact us for a recycling return label

Place the resulting recycling return label on the box

Drop the box off at the nearest DPD parcel station. You can find it at: www.dpd.nl.

Germany VerpackG:

LUCID : DE2657722034775-V

Verpackungslizenz für Verkaufsverpackungen beim Dualen System Interseroh, Vertragsnr.: 13189

France: Unique Identification Number (UIN) :

Company: Geodox BV

Unique identification number: FR239888_01ACLD

Provided by the AGEC law (Article L541-10-13 of the Environmental Code).